

Terms and conditions

Thank you for your interest in Kaye Adam Hair and Make up please read the information below to secure your booking.

General information and payment

Please note that by paying your booking fee with us means that you accept that you are entering into a contract and you agree to be bound by these following terms.

A \$50 booking fee is payable upon booking. This acts as a holding fee for your date, please pay within 7 days of receiving invoice and this will confirm your date.

If you do not pay within the 7 days your appointment will be reopened.

The booking fee is redeemable against the final balance of your booking.

The \$50 booking fee is non refundable.

The final balance is payable no later than 4 weeks prior to your date. If the full payment has not been received by this time I reserve the right to cancel the booking at anytime.

Travel costs are covered in overall price for up to 30 kms any amount over this may incur a travel fee.

All lashes, bobby pins, and products (not including clip in hair extensions, hair accessories, hair flowers) are included in the price quoted unless otherwise stated.

In the unlikely event that I cannot attend your booking through illness or disability a full refund will be given and if possible a replacement will be found.

Trials

As a guide I recommend you to book a trial 2-8 weeks prior to your date but this can be sooner if you wish.

Trials are at your chosen venue (sometimes I can offer studio if available so please request this if it is needed and I will see if this can be arranged)

Please be aware that trials must be on a weekday (not on weekends, public holidays or evenings)
(A Saturday option is available if I have availability)

Trials need to be taken place in the daytime in natural light.

Make up trials take approximately 1hr.

Hair and make up trials take approximately 2 hrs.

These timings are a guide and I will always stay until you are happy.

There is no obligation to book after your trial is completed but any booking fees paid to secure your date are non refundable.

On The Day

On the day I will come to you at your desired location (unless we have arranged for studio if available)

We will agree the start time and location and the time may be subject to change if additional people require make up and/or hair (subject to availability)

Either hair or make up can go first on the day but we will factor in weather for curls longevity.

If required I will email a schedule of appointment times, please make sure the relevant people are there on the day at the correct time.

For make up please advise everyone to use their normal skin routine but no oils.

For hair please advise that everyone washes their hair the day before not on the day (unless we have discussed different) with light conditioner on ends rinsed well and no straighteners.

Please advise everyone to check for head lice & nits; treatment needs to be done before to avoid any contamination or spreading of head lice. If on the day I do come into contact with head lice I reserve the right to cancel their hair appointment.

Please be aware charges may apply for inconvenience & time spent sterilizing equipment.

If required for high number or limited timed bookings I will bring one of my team members with me, they are fully qualified and work with the same products and style as myself.

I may ask if I can take a picture of our work to post on Instagram and Facebook, (let me know when I can post, especially if it is a wedding) please let me know if you prefer for this not to happen.

I may ask for the other businesses names that are creating your wedding or event for tagging and social media purposes.

I may ask if I can be emailed your professional photos, for my website, Instagram, Facebook. Please let me know if you prefer for this not to happen.

I also apply to magazines to showcase my work (photo shoots, weddings) if this is of interest to you or you would like a write up and pictures in a magazine of your wedding please let me know and I will contact the magazines to see if we can get in on their publication.

I also run another business called Lennox Weddings & Events. If you would like to support our local industry we have a wide variety of businesses that can cater for your wedding or event. For more information go to our directory at www.lennoxweddingsandevents.com.au

If you have any further questions don't hesitate to contact me.